

CITY OF HUBBARD
118 N. MAGNOLIA
HUBBARD, TX 76648

**CITY OF HUBBARD
WATER & SEWER**

APPLICATION FOR SERVICE

NAME: _____

MAILING ADDRESS: _____

SERVICE ADDRESS: _____

PHONE#-WORK/HOME: _____

PREVIOUS ADDRESS: _____

NEAREST RELATIVE: _____

RELATIVE PHONE# _____

DRIVERS LICENSE# _____

SOCIAL SECURITY# _____
(Optional)

EMPLOYER: _____

FOR OFFICE USE ONLY:

Date Deposit Paid _____
Account# _____
Sequence# _____

Deposit Amount _____
Route# _____
ECR# _____
Meter# _____

Date Entered In Computer: _____ Last Reading: _____

***Attached is a Confidentiality of Personal Information Request**

SERVICE AGREEMENT

- I. **PURPOSE.** The City of Hubbard is responsible for protecting the drinking water supply from contamination or pollution which could result from improper system construction or configuration on the retail connection owner's side of the meter. The purpose of this service agreement is to notify each customer of the restrictions which are in place to provide this protection. The public water system enforces these restrictions to ensure the public health and welfare. Each retail customer must sign this agreement before the City of Hubbard will begin service. In addition, when service to an existing retail connection has been suspended or terminated, the water system will not reestablish service unless it has a signed copy of this agreement.

- II. **RESTRICTIONS.** The following unacceptable practices are prohibited by State regulations.
 - A. No direct connection between the public drinking water supply and a potential source is permitted. Potential sources of contamination shall be isolated from the public water system by an air-gap or an appropriate backflow prevention device.
 - B. No cross-connection between the public drinking water supply and a private water system is permitted. These potential threats to the public system shall be eliminated at the service connection by the installation of air gap or a reduced pressure-zone backflow device.
 - C. No connection which allows water to be returned to the public drinking water supply is permitted.
 - D. No pipe fitting which contains more than 0.25% lead may be used for the installation or repair of plumbing at any connection which water for human use.
 - E. No solder or flux which contains more than 0.2% lead can be used for the installation or repair of plumbing at any connection which provides water for human use.

- III. **SERVICE AGREEMENT.** The following are the terms of the service agreement between the City of Hubbard and _____ (Customer).
 - A. The Water System shall maintain a copy of this agreement as long as the Customer and/or the premises is connected to the Water System.
 - B. The Customer shall allow his property to be inspected for possible cross-connections and other potential contamination hazards. These inspections shall be conducted by the Water System or its designated agent prior to initiating water service; when there is a reason to believe that cross-connections or other potential contamination hazards exist; or after any major changes to the private water distribution facilities. The inspections shall conducted during the Water System's normal business hours.
 - C. The Water System shall notify the Customer in writing of any cross-connection or other potential contamination hazard which has been identified during the initial inspection or the periodic reinspection.
 - D. The Customer shall immediately remove or adequately isolate any potential cross-connections or other potential contamination hazards on his premises.
 - E. The Customer shall, at his expense, properly install, test, and maintain any backflow prevention device required by the Water System. Copies of all testing and maintenance records shall be provided to the Water System.

- IV. **ENFORCEMENT.** If the customer fails to comply with the terms of the Service Agreement. The Water System shall, at its option, either terminate service or properly install, test, and maintain an appropriate backflow prevention device at the service connection. Any expenses associated with enforcement of this agreement shall be billed to the Customer.

CUSTOMER'S SIGNATURE: _____
DATE: _____

CITY OF HUBBARD

Confidentiality of Personal Information

As part of the regular course of its business, City of Hubbard maintains customer records. Generally, these records are subject to disclosure to the public through the Texas Public Information Act. However, Texas law* allow individuals to prevent disclosure to the public of the following information:

- your address
- your telephone number
- your Social Security number
- information relating to the volume or units of utility usage
- information relating to amounts billed to or collected from the individual for utility usage.

*Texas Utilities Code section 182.052

In order to prevent disclosure of the information, you must deliver to City of Hubbard a written request for confidentiality. You may use the form which follows as your written request. Return the completed request to City of Hubbard 118 N Magnolia, Hubbard, Texas 76648.

It is important to note that even if you request confidentiality, some entities, such as other government offices and credit bureaus, may receive the information because of specific exceptions in Texas law.

Corporations, partnerships, and other business associations may not request confidentiality.

Please mark the box to request confidentiality and fill in appropriate information to be withheld.

I request confidentiality of my records with City of Hubbard, to the extent provided by law.

- Customer name: _____
- Service address: _____
- Mailing address: _____